

SIGNATURE PROGRAM

CROSS CULTURAL SAVVY

Organizations by their very nature are a blend of people and culture. Globalization has catapulted people from different cultures into shared physical and virtual spaces in homes, relationships, schools, neighborhoods, and workplaces. Often, as organizations seek to define and build a cohesive workforce identity as a common bond between all employees, they end up diminishing the power and potential of 'difference'.

21ST CENTURY LEADERSHIP REQUIREMENTS

Effective leaders for the 21st century need to know how to navigate and thrive in culturally diverse, change-filled, and complex environments. They should understand the impact of intercultural communication on perceptions, attitudes, and values. They should refrain from judging others by the way they speak or behave. And they should know how to recognize and reduce cross-cultural tensions and conflicts in order to achieve maximum potential and performance of their people.

OBJECTIVE AND BENEFITS

This highly interactive workshop is designed to develop the skills and capacities needed for cross-cultural effectiveness and agility.

PARTICIPANTS WILL BENEFIT FROM THIS SESSION BY:

- Understanding their own cultural orientation, and how it impacts their workplace interactions
- Understanding the impact of cultural programming on perception, attitudes and reactions
- Understanding and identifying cultural patterns in thinking and behavior
- Learning to become more flexible and adaptable to new norms, customs, beliefs, and practices
- Learning how to harness the power of non-verbal communication, body language, and positive psychology
- Exploring culturally-appropriate tools that can be used to resolve and mediate difficult conversations
- Working towards enhancing intercultural interactions and infusing inclusivity in their team and organization



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